Crossport Systems **Pivio™ Network Security System**

User's Guide

Rev 1.7g (April 16, 2001)

Crossport Systems, Inc.

www.crossport.com

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"Crossport Systems Pivio Network Security System User's Guide"

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About Crossport Systems

Crossport Systems, Inc., is dedicated to resolving the next generation of Internet security risks for small businesses with high-speed Internet access. Crossport is the creator of Pivio[™], a network security system that integrates software, hardware and monitored services to protect businesses from hackers, viruses and service disruptions.

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Chapter 1 Introduction

Thank you for purchasing the Pivio Network Security System. Based on a powerful network computer, the Pivio Firewall incorporates firewall, virtual private networking (VPN), and management services. The Pivio System is secure, cost effective, and an easy-to-use solution for your Internet security needs.

The Pivio Network Security System is the complete Internet security solution.



Crossport Systems Pivio Network Security System

An alarming number of hacker attacks occur everyday, and anyone with an unprotected broadband Internet connection is susceptible to these attacks.

The Pivio System prevents many of the most common types of attacks. With the Pivio System, you control what information passes to and from your computer. IT managers can safely and easily extend corporate systems, applications, and information over high-speed Internet connections to employees, contractors, and partners in remote office locations.

Pivio System features and benefits

Features

O Hacker Protection

Powerful firewall protection halts hackers at the door with a highly sensitive intrusion system.

O Virus Protection

The best protection against viruses is up-to-date virus definitions. The Pivio System automatically updates the definitions on every PC with no action required by employees.

○ 24/7 Security Response

The Pivio System provides around-the-clock surveillance designed to quickly identify and terminate unauthorized attempts to access your network. When the Pivio System senses a possible high-risk situation developing, you'll receive an Instant Alert.

O Virtual Private Networking

Because the Pivio Firewall can create encrypted two-way private data transmissions, you can send sensitive information to remote locations, without compromising security.

O Management Reporting

The Pivio System includes detailed and monthly summary reports. Reports are presented in a simple, intelligible format that keeps business owners informed of all Internet-related activities.

Benefits

• Make the Internet work effectively for you.

The Internet can transform your business by reducing costs, enhancing productivity, and extending your market reach. With the Pivio System, you can also connect your office networks without undue risk, block undesirable Internet sites, and monitor your Internet connections and web site availability.

• Enjoy ease of use.

Do you have limited technical knowledge or resources? No problem. The Pivio System is surprisingly easy to install and activate.

• Enjoy significant savings. You'll pay only a fraction of the cost of an in-house security expert. And you won't have to invest in expensive technology.

Technical Support

Phone: 425-576-8382 Fax: 425-576-9953 URL: http://www.crossport.com Email: support@crossport.com

Chapter 2 Getting Started

The Pivio Firewall is available in two models: Pivio Firewall and Pivio Plus Firewall, which includes a built-in four-port Ethernet hub. Both the Pivio Firewall and the Pivio Plus Firewall are configured in the same way. The only difference occurs when you connect the devices. This chapter provides separate instructions for the Pivio Firewall and the Pivio Plus Firewall.

The remaining chapters in this User's Guide apply to both the Pivio Firewall and the Pivio Plus Firewall.

Model identification

The easiest way to identify your model is to look at the back of the unit.

A model number is shown on the back. Model 2000 is the Pivio Firewall and Model 2500 is the Pivio Plus Firewall . In addition, the Pivio Plus Firewall is also an Ethernet "hub." There will be four slots on the back for plugging in various network devices and computers.





Pivio

Pivio Plus

Installing the Pivio Firewall

Packing list for the Pivio Firewall

Before you begin installing the Pivio Firewall , please check the contents of the box. You should have:

- O Pivio Firewall
- O AC adapter
- O One red Ethernet crossover cable
- O QuickStart CD-ROM
- O "Getting Started" Illustrated Guides
- O Registration reminder card





Pivio Firewall parts identification

Back

Mode: press this once

if LAN light is not on

AC-In: Plug AC

adapter in here

light: green when

correct cable is

connected

Connecting the Pivio Firewall

Use the following procedure to connect the Pivio Firewall.

- Step 1: Plug the AC adapter cord included with the Pivio Firewall into the "AC In" outlet located on the back of the firewall.
- Step 2: Plug the AC adapter into a surge-protected outlet.
- Step 3: Turn off your computer.
- Step 4: Find the cable connecting your DSL/Cable modem to your computer or network hub. Unplug it from the modem, and plug it into the port labeled **LAN** located on the Pivio Firewall.
- Step 5: Plug one end of the red cable into the port labeled **Internet** on the Pivio Firewall and the other end into your DSL/Cable modem.



Insert the Pivio Firewall between your computer or hub and DSL/Cable modem

Step 6: Verify that the green LED light next to each port on the back of the Pivio Firewall is lit.

If the LED is not lit, press the **Mode** switch next to the port. This should cause the LED to light up.



Installing the Pivio Plus Firewall

Packing list for the Pivio Plus Firewall

Before you begin installing the Pivio Plus Firewall, please check the contents of the box. You should have:

- O Pivio Plus Firewall
- O AC adapter
- O One red Ethernet crossover cable
- O QuickStart CD-ROM
- O "Getting Started" Illustrated Guides
- O Registration reminder card





Pivio Plus Firewall parts identification

Back

Connecting the Pivio Plus Firewall

Use the following procedure to connect the Pivio Plus Firewall.

- Step 1: Plug the AC adapter cord included with the Pivio Plus Firewall into the "AC In" outlet located on the back of the firewall.
- Step 2: Plug the AC adapter into a surge-protected outlet.
- Step 3: Turn off your computer.
- Step 4: Find the cable connecting your DSL/Cable modem to your computer or network hub. Unplug it from the modem , and plug it into the port labeled **Uplink** located on the Pivio Plus Firewall.
- Step 5: Plug one end of the red cable into the port labeled **Internet** on the Pivio Plus Firewall and the other end into your modem.



Insert the Pivio Plus Firewall between your computer or hub and DSL/ Cable modem

Step 6: Verify that the green LED light next to each port with a cable in it on the back of the Pivio Plus Firewall is lit.

If the LED is not lit, press the **Mode** switch next to the port. This should cause the LED to light up.



Chapter 3 Dynamic IP configuration

Now that you have physically connected the Pivio Firewall as described in the previous chapter, you are ready to configure it to connect your computer or network to the Internet. Once the Pivio Firewall is configured, you are protected from intrusion and hacking from outside sources.

This chapter covers how to configure the Pivio Firewall if you use a dynamic IP address. If you know you have a static IP address, please go to the next chapter and use that procedure.

If you do not know your address type, follow the instructions in this chapter. If they do not work for your system, proceed to the next chapter.

What is a "dynamic" IP address?

An IP address is your computer's address for the Internet. When you visit a web page, you are asking the page to send information (the text and illustrations on the web page) to your computer. The web page sends this information to your IP address.

An IP address is a series of four numbers separated by periods, with each number having a value from "0" to "255." So, for example, "10.100.1.253" could be an IP address.

There are two general types of IP addresses: static and dynamic. A static IP address is always the same. A dynamic IP address can change every time you connect to the Internet.

How to determine if you have a dynamic IP address

When you signed up with your ISP, they provided information about your connection to them. If this information included a statement such as "IP addresses are assigned dynamically," you have a dynamic IP address. They may also have used the phrase "DHCP," which also indicates you have a dynamic IP address.

If, however, they provided a specific IP address, then you have a static IP address (and you should skip the rest of this chapter and go to the next chapter).

Configuring the Pivio Firewall

You must configure the Pivio Firewall before you can connect to the Internet. The configuration is done using your Internet browser—no additional software needs to be installed.

Step 1: From your web browser type config.pivio.com in the address line.

This connects your browser to the Pivio Firewall and displays information about configuration. If your browser uses a home page that is on the Internet, you will automatically connect to the Pivio Firewall .

🎒 Init	ial Cor	figurat	ion - Micr	rosoft	Internet Explorer					<u>- 0 ×</u>
File	Edit	View	Favorites	s Too	ls Help					*
_	_		_							~
P		V			STATUS	CONNECTIVITY	SETTINGS	SERVICES	LOG OUT	
	S	ECURE	BROADB	AND.						-
	•)	cross	JUIL SYS	cents						
				Welc	ome					
				Thank	you for purchasin nion for high-sne	g <i>Pivio</i> by Crossport Systen ed Internet access	ns, Inc., a simple and	i secure		
				compa	mon for high-spe	64 milemet access.				
			1	First S	teps					
				One of	the first things yo	u need to do with Pivio is to	set it up to work with	your personal		
			1	compu	ter or network. Pil	rio will guide you through th	e setup process one	step at a time.		
						ок				
					@ Cor	wright 2000. Crossport Systems, Ir	o All rights reserved			
					a co,	syngin 2000, crossport systems, i	o. Anglia reserved.			
										Ψ.

The Pivio firewall's Welcome page opens in your Web browser

Step 2: Click **OK**. If your ISP has automatic DHCP configuration, you will see the "Configuration Complete" screen shown in the next section.

Otherwise, a screen appears asking you to choose the type of connection you want to use. Make sure **DHCP** is selected and click **Next**.

🎒 Cho	ose Co	nnectio	on Type - Mic	rosoft Internet Exp	lorer				
File	Edit	View	Favorites 1	fools Help					
Ρ	SI by		BROADBAND	STATUS	CONNECTIVITY	SETTINGS	SERVICES	LOG OUT	
			Cho Sele	ct which type of con	Connection Type	ike to the Internet or e	external network.		
			• r	онср					
			С г	PPoE					
			0 9	Static IP					
					Next				¥

Make sure "DHCP" is selected

Step 3: It may take a few moments for the Pivio Firewall to configure. The next screen you see depends on how your Internet Service Provider (ISP) assigns IP addresses.

If you see the "Configuration Complete" screen, you can proceed to the next section.

If you see a screen shown below, it usually means your ISP assigned you a static IP, and you need to go to the next chapter to continue the setup.

File	P Serv	View	Found - Mi	crosoft Tools	Internet Explo	rer				
	Luk	1011	Tavoncos	10015	Пор					
		V)_	STATUS	CONNECTIVITY	SETTINGS	SERVICES	LOG OUT	_
	by	Cross	BROADBAR port Syste	ms						
A DHCP Server Was Not Found										
	Tł	ne Inter	net port on	your Pi	vio is unable to	obtain an IP address.				
	Th	nis cou	ld be cause	ed by a	number of situ	ations:				
The cables between Privia and your DSU/cable modem are not completely connected. Your DSU/cable modem is not turned on. Your DSU/cable modem is not connected to the telephone line or cable coming in from the street. Your DSU/cable modem is not connected to this telephone line or cable coming in from the street. Your DSU/cable modem is not connected to this telephone line or cable coming in from the street. Your DSU/cable modem is not connected to this telephone line or cable coming in from the street. Your DSU/cable modem is not connected to this telephone line or cable coming in from the street. Your DSU/cable modem not be phone Phone and your DSU/cable modem. Make sure the green light next to each connected port is lit. Your may need to press the Mode button once. Your intermet Service Provider grees use DHCP (ynamically assigned IP addresses) but requires you to use an assigned hoctname for Philo before you will be given an IP address. If this is the case, enter your assigned hostname in the space provided here. Then click Retry to try again.										
		:	System Nai	me:						
			or most like	зту						
		6. Y S	our Internet tatically con	Service figure y	e Provider does •our device.	not use DHCP (dynamica	ly assigned IP addre:	sses) and requires yo	iu to	
	PI ca	ease c ible sy:	heck your c stern. Then	able co click Re	nnections, ens etry to obtain a	ure that your modem is tur DHCP lease.	ned on and that it is c	onnected to the teleph	none or	
	lf y co	/our Int	ernet Servic on, click the	ce Provi Next b	ider (ISP) requir utton. Then sele	res you to use a static IP ac ect the type of connection y	ldress or make a PPI ou require and manu:	P over Ethernet (PPPo ally enter that informat	E) tion.	
						Retry No	ext			

If you see this screen, it usually means you do not have a dynamic IP address and you need to use the procedure in the next chapter



Important

If you are sure you have a dynamic IP address, then there may be a problem with your connections. Follow the troubleshooting tips on the screen. Note that your ISP may also require you to enter a "System Name" to connect correctly.

Configuration complete

The Configuration Complete page indicates that the Pivio Firewall found your ISP and obtained an IP address.



The Pivio Firewall is correctly configured

Set up your password

The next step is to create a user account and password for the Pivio Firewall. Once created, this account and password will be used whenever you want to change the Pivio Firewall's configuration.

Step 1: After the **Configuration Complete** screen appears as shown on the previous page, click **Next**.

The **Creating the Administrative Account** screen appears.

🎒 Acci	ount S	etup - I	Microsoft	Interne	Explorer				_	
File	Edit	View	Favorites	Tools	Help					
Ρ		V) _	STATUS	CONNECTIVITY	SETTINGS	SERVICES	LOG OUT	2
	by	Cross	bort Syst	ems						
			CI Th the Ple (A let up	reating e first str ise to wh ease ent passwoi ers and per and	g the Admir ap is creating an nom you provide er your passwo rd must be betw punctuation ma lower case lette	n administrative Account n administrative account o your password, the abili rd, then enter it again for rden 4 and 8 characters i rrks. It is also case-sens rs.)	or Plvio. This will allow by to reconfigure this du confirmation. n length. It may include tive, so take care when	/ you, and evice. e numbers, n typing in		
					U P C	sername: assword: onfirm: Next He	1p			
										Ψ.

Use this screen to define an account and password

Step 2: Type in a one to eight character name for the account.

There is only one account per Pivio Firewall. When you choose a different user name, you are renaming the one account in the firewall.

Step 3: Choose a four to eight character password, and enter it in the **Password** field.

Your password may include numbers, letters and punctuation marks. It is also case-sensitive, so "password" is different from "PassWord."

Step 4: Confirm your password by typing it again in the **Confirm** field.



Note

You must enter a password. You cannot create an account without a password.

Step 5: Click Next.

Your password for the Pivio Firewall is now set. You'll need your password each time you configure the Pivio Firewall. Please make a note of it and keep it in a safe place.

Acco	unt S	stup - M	Microsoft Inter	net Explorer	
File	Edit	View	Favorites To	ls Help	*
Ρ	SE		BROADBAND.		*
	by	Crossp	Acco	unt Setup	
			Your pa on the I	ssword has been set and an administrative account has been created. Please click ogin button below to register Pivio and enable Pivio's advanced security services.	
				Log In	

You now have a working user name and password



Caution

The password can be reset by resetting the Pivio Firewall. If someone has access to the firewall, they can simply reset the device to change the password. If you need a high level of physical security, you should lock up the Pivio Firewall.

- Step 6: Click the **Log In** button to continue configuration.
- Step 7: When prompted to log in, type your user name and enter your password.

nter Netv	vork Passwor	d ?×
? >	Please type yo	ur user name and password.
8	Site:	config.pivio.com
	Realm	Crossport/2000
	<u>U</u> ser Name	
	<u>P</u> assword	
	\Box Save this p	password in your password list
		OK Cancel

Enter your account information to continue configuring the Pivio Firewall

Registering your Pivio Firewall

Now that your Pivio Firewall is configured and your user account set up, the next step is to enter registration information. This information is securely transmitted to Crossport Systems. You can also set up a billing account and sign up for Pivio Services.

Step 1: After you log into the Pivio Firewall, a screen appears asking you for registration information. Fill out the fields on this screen.

Note that fields marked with a red asterisk (*) must be filled out before the Pivio Firewall will accept the registration information.

🚰 Pivio Services Registration - Microsoft Internet Explorer	_ 8 ×
Eile Edit Yiew Favorites Iools Help	
↔ → → ↓ ⊘⊘	
Address 🛃 http://config.crossport.com/cgi-bin/go2config	💌 🛛 Links 🦂 🎬
STATUS CONNECTIVITY SETTINGS SERVICES LOG OUT	
	-
Registration	
Fill out the registration information to begin getting update notices.	
Customer Number none	
Serial#":	
Title*: Mr. Phone*:	
Firstname*: Fax:	
Lastname*: Email*:	
Company*:	
Address 1*:	
Address 2:	
City*: State*: Choose One 🗾 Zip*:	
Country*: Choose One Privacy Policy	
Sava Caneal Hain	
Save Cancel Help	
Done	💌 🔿 Internet

Fill out the fields on this form

Step 2: Click **Save** to save the information.

Step 3: You are now prompted to enter your billing information for Pivio services.

Note that fields marked with a red asterisk (*) must be filled out before the Pivio Firewall will accept the billing information.

Pie Edit Verw Figurative Tools Units Units	2 2
Back Construction Search Favorise Mail Pixe Discuss Address Pixe	20-
Customer Number: none Customer Number: none Customer Number: none Customer Number: none	33-
STATUS CONNECTIVITY SETTINGS SERVICES LOG OUT	
STATUS CONNECTIVITY SETTINGS SERVICES LOG OUT	
Scrutces Billing Customer Number: none Serial Number: 0120000104	
Services Billing Customer Number: none Serial Number: 0/20000104	
Services Billing Customer Number: none Serial Number: 0120000104	
Customer Number: none Serial Number: 0120000104	
Swith Number: 0120000104	
Billing contact:	
Title* Mr. P Done* 475.476.4382	
Firstname" Joe Fax: [25-576-9953	
Lastname" Smith Email: Joes@crossport.com	
Company*: Crossport Systems	
Address1*: 10940 NE 33rd Place	
Address2: Suite 101	
City": Bellevue State": WA	
Zp* 98004 Country* USA S	
PO# 314159265 Cand Select Card Type 💌	
Frequency: Monthly Card	
Method: Invoice Card #	
If using a credit card, enter the credit card	
princip adotess adove. Princip Philosy	
Cancel Help	
Done Different	

Fill out the fields on the **Services Billing** screen

Step 4: Click **Save** to save this information.

Step 5: You will now see a screen that lets you edit your registration and billing information.

If the information is correct, click **Next**.

	Customer N	umber: 17096		
	Serial Numbe	r: 01200000104		
Registra	tion Confirmation	Billing Confirmation		
Name	Program Manager	Billing Contac	et.	
Company:	Crossport Systems	Name	Joe Smith	
Address:	10940 NE 33rd Place, Suite 101	Company:	Crossport Systems	
	Bellevue WA, 98004	Address:	10940 NE 33rd Place, Suit 101	
Phone	425-576-8382		Bellevue, WA, 98004	
Fax:	425-576-9953		USA	
Fan. Fmail	kevine@crossport.com	Email	kevins@crossport.com	
Entan.	Revins@crossport.com	Phone	425-576-8382	
		Fax	425-576-9953	
		PO#:	314159265	
		Billing Frequency:	Monthly	
		Method of payment	Invoice	
		Card Type:		
		Credit Card #	Ļ.	
	Edit	Exp:	4/2001	
			Edit	

You can edit your registration and billing information on this screen

Step 6: The main Services screen now appears. This screen lets you subscribe to Pivio Services, and receive information about each service. You can also view and change your registration and billing information.

🚈 Pivio Services Summary - Microsoft Internet Explo	rer		
<u>Eile E</u> dit ⊻iew F <u>a</u> vorites <u>T</u> ools <u>H</u> elp			18
← → → → ⊗	Search Favorites History Mail Print	Edit Discuss	
Address 🙋 http://config.crossport.com/cgi-bin/go2config?a	ction=tab_selector&tab=services_summary		Links - **
STATUS	CONNECTIVITY SETTINGS date IDS Anti-Virus Sites SUMMARY Registration: Billing: Standard Services: Intrusion Detection System Connection Monitoring Web Page Monitoring Web Page Blocking Traffic Analysis Subscribe	SERVICES LOG OUT	- C
		Help	
ē)			📄 📄 Internet

Use the Services page to subscribe to Pivio Services

Step 7: To complete installation, restart your browser. You do not need to reboot your computer.



Important!

Make sure you exit your browser and start it again.

You are now ready to test the Pivio Firewall to verify it is working, as described on the next page.

Testing your configuration

Use the following procedure to verify that the Pivio Firewall is configured correctly and is working. If you do not get the expected results, please refer to *The Pivio Firewall Troubleshooting Guide*, for information on how to locate the problem.

- Step 1: Launch your Internet browser.
- Step 2: Type www.crossport.com in your browser's address window to navigate to the Crossport Systems site.
- Step 3: Make sure that you can view various pages at the site.

Chapter 4 Static IP configuration

This chapter covers configuring the Pivio Firewall for a *Static IP address*. If you know you have a static IP address, you should use this chapter. If you are not sure, try the procedure in Chapter 3 first.

What is a "static IP address"?

Every computer that connects to the Internet must have an IP address. This is the "address" of your computer. When you request information, the web page uses your IP address when it sends the information.

A *static* IP address means that you always have the same address. Most DSL and cable modems are always connected, and therefore use static IP addresses.

A *dynamic* IP address changes every time you connect to the Internet. When you connect to the Internet through a dial-up connection, you usually get a dynamic IP address.

How to determine if you have a static IP address

To determine if you have a static IP address, examine the information your Internet Service Provider (ISP) provided. If the information includes a specific IP address, then you have a static IP address.

If, however, the information indicates you have "DHCP" or "dynamic IP," then you have a dynamic IP address.

If you have a static IP address, the Pivio Firewall will use that address for itself. It will then give every computer on your network a dynamic IP address.

Before you can configure the Pivio Firewall to use a static IP address, you have to set each computer to use a dynamic IP address. Because the Pivio Firewall "owns" the IP address, it will issue dynamic addresses to each computer on your network.

Record your current settings

When you configure your computer to work with the Pivio Firewall, you will erase the static IP settings from your computer and enter them into the firewall. If you ever reset the Pivio Firewall , you will need to re-enter these values.

Write the values in the following table before you erase them.

Each of these entries will be a set of four numbers separated by periods (for example, 192.168.5.37).

IP Address:
Subnet mask • _ • _ • \bullet _ = _ • _ \bullet _ \bullet \bullet _ \bullet _ = _ \bullet _ \bullet _ \bullet _ \bullet _
Gateway: •
DNS Servers: •
•

Configuring your computer

Configuring your computer to work with the Pivio Firewall involves changing your computer from using a static IP Address to using a dynamic IP Address. The details will vary depending on the type of computer and operating system you have.

You will need to make the changes to each computer on your network.



Note

Without the Pivio Firewall, each computer you connect to the Internet requires a separate IP address. With the firewall, you use only one IP address for all your computers. The Pivio Firewall will support over 1,000 computers using a single IP address.

Windows 95/98/ME configuration



Use this procedure if you are running Windows 95/98 or Windows Millennium.

Step 1: Right-click the Network Neighborhood icon on your desktop and select "**Properties**" from the pop-up menu that appears.



Choose Properties from this menu

Step 2: Find the **TCP/IP Protocol** in the list of available network components that your network is using, and click **Properties**.

letwork 🔋 🔀							
Configuration Identification Access Control							
Comgeneration International Access Control							
The following network components are installed:							
3Com HomeConnect Ethernet USB Adapter (3C460)							
AOL Adapter							
Dial-Up Adapter							
TCP/IP -> 3Com HomeConnect Ethernet USB Adapter (3C460)							
TCP/IP-> AOL Adapter							
TCP/IP-> Dial-Up Adapter							
Add R <u>e</u> move P <u>r</u> operties							
Drimen (Matural Larger)							
Microsoft Parnily Logon							
File and Print Sharing							
Description							
TCP/IP is the protocol you use to connect to the Internet and							
wide-area networks.							
OK Cancel							

Find the TCP/IP setting your network is using

There will usually be several different items in this list. Your network protocol will always start with "TCP/IP" and will usually include the name of the manufacturer.

Step 3: If the IP Address tab is not at the front, click on it to bring it to the front.

You will do two things on this page:

- Write down the IP Address and Subnet Mask that is already there. Write these down on the chart on page 34.
- Change the setting to **Obtain an IP Address Automatically**.

TCP/IP Properties	5		? ×						
Bindings Gateway	Advanced N	NetBIOS	DNS Configuration						
An IP address can be automatically assigned to this computer. If your network does not automatically assign IP addresses, ask your network administrator for an address, and then type it in the space below.									
C <u>O</u> btain an I	Paddress automat	tically							
_● <u>S</u> pecify an	IP Specify an IP address:								
<u>I</u> P Addre	IP Address: 192 . 168 . 5 . 37								
S <u>u</u> bnet M	1ask: 255 .	255 . 255 .	0						
		OK	Cancel						

Write down the address on your screen



Make sure Obtain an IP address automatically is selected

Step 4: Click on the **Gateway** tab to bring it to the front.

Write down the Gateway number in the chart on page 34. Then remove the numbers by selecting each one and clicking **Remove**.

TCP/IP Proper	ties		? ×
Bindings Gateway	Advanced WINS Co	NetBIOS	DNS Configuration
The first gate address ord are used.	eway in the Installed er in the list will be th	Gateway list wi ne order in whic	ill be the default. The h these machines
New gatev	vay: •	Add	
_ <u>Installed g</u>	ateways:	<u>R</u> emov	/ <u>P</u>
		OK	Cancel

Write down the Gateway number (under "Installed gateways") and then remove it

Multiple Gateway numbers

Windows will allow more than one Gateway number, although only one of those numbers is actually used. If you have more than one Gateway number, you need to find the one that is used.

To do this, compare the Gateway numbers to your IP address. Find the one that is most similar to your IP address. Usually the first two or three numbers of the IP address and the Gateway will be the same. For example, an IP address of 192.168.5.37 might have a Gateway of 192.168.5.1. Step 5: Click on the **DNS Configuration** tab to bring it to the front.

Write down the numbers under "DNS Server Search Order." There can be up to three numbers here.

CP/IP Properties			? ×
Gateway Ad	WINS Co Ivanced	onfiguration NetBIOS	IP Address DNS Configuration
C Disable DNS		Domain:	honzai net
DNS Server Sea	rch Order -		Add
Domain Suffix Si	earch Order		Add
bonzai.net			Remove
		0	K Cancel

Write down the DNS Server Search Order numbers

Step 6: Select **Disable DNS**.



- Click on **Disable DNS**
- Step 7: Click on OK to go back to the Network page.Click on OK on the Network page to close the Network page.
- Step 8: A dialog appears asking if you want to restart your computer. Click on **Yes**.

System Settings Change 🛛 🛛 🕅				
?	You must restart your computer before the new settings will take effect.			
	Do you want to restart your computer now?			
	Yes <u>N</u> o			

Click Yes to restart your computer

Once your computer has restarted, you are ready to configure the Pivio Firewall.

Windows NT configuration

Use the following procedure for computers that are running Windows NT 4.



Step 1: Right-click the Network Neighborhood icon on your desktop and select **Properties** from the pop-up menu.



Choose **Properties** from this menu

Step 2: Click on the **Protocols** tab and select the **TCP/IP Protocol** item.

Network ?X
Identification Services Protocols Adapters Bindings
Network Protocols:
TCP/IP Protocol
Add <u>R</u> emove <u>Properties</u> <u>Update</u>
Description: Transport Control Protocol/Internet Protocol. The default wide area network protocol that provides communication across diverse interconnected networks.
OK Cancel

Click the Protocols tab and select TCP/IP Protocol

Step 3: Click **Properties** to bring up the Microsoft **TCP/IP Properties** dialog.

Make sure the adapter used to connect to the network is selected.

Step 4: Write down the values for "IP Address," "Subnet Mask" and "Default Gateway" in the chart on page 34.

Microsoft TCP/IP Properties ? 🗙			
IP Address DNS WINS Address Routing			
An IP address can be automatically assigned to this network card by a DHCP server. If your network does not have a DHCP server, ask your network administrator for an address, and then type it in the space below.			
Adapter:			
[4] Linksys LNE100TX Fast Ethernet Adapter			
 <u>O</u>btain an IP address from a DHCP server <u>Specify an IP address</u> 			
IP Address: 192 . 168 . 5 . 37			
Subnet Mask: 255 . 255 . 255 . 0			
Default <u>G</u> ateway: 192.168.5.1			
Advanced			
OK Cancel Apply			

Write down the "IP Address," "Subnet Mask" and "Default Gateway"

Step 5: Select "Obtain an IP address from a DHCP Server" on this dialog.

Obtain an IP address from a DHCP server
– C <u>S</u> pecify an IP address –
Select "Obtain an IP address from a DHCP Server

Step 6: A dialog appears warning you that values on these pages will override DHCP values. Click **Yes**.

Microsoft TCP/IP			
DHCP protocol will attempt to automatically configure your workstation during system initialization. Any parameters specified in these property pages will override any valiobtained by DHCP. Do you want to enable DHCP?			
	Click Yes to use DHCP		

Step 7: Click on the **DNS** tab to bring it to the front.

Write down the numbers under **DNS Service Search Order**. There can be up to three numbers here.

Microsoft TCP/IP Properties	? ×
IP Address DNS WINS Address Routing	
Domain Name System (DNS)	
<u>H</u> ost Name: D <u>o</u> main:	
buckaroo bonzai.net	
DNS Service Search Order	
192.168.168.37 192.168.168.39	Upt
	Do <u>w</u> n↓
Add <u>E</u> dit Remo <u>v</u> e	
Domain Suffix Search Order	
	Uet
	Dow <u>n</u> ↓
Add Edit Hemove	
OK Cancel	

Write down the DNS Service Search Order numbers

- Step 8: Use **Remove** to remove all the DNS values from the list. The Pivio Firewall will provide the DNS values to the computer as needed.
- Step 9: Click on **OK** to go back to the Network page. Click on **Close** on the Network page.
- Step 10: A dialog appears asking if you want to restart your computer. Click **Yes**.



Click Yes to restart your computer

Once your computer has restarted, you will be ready to configure the Pivio Firewall.

Windows 2000 configuration

Use the following procedure for computers that are running Windows 2000.



Step 1: Right-click the **My Network Places** icon on your desktop and select **Properties** from the pop-up menu.



Choose **Properties** from this menu

Step 2: A folder will open that displays all your network connections. Select the connection you use for the Internet.

In the following screen shot, this computer connects to the Internet through a Local Area Network (LAN)



Select the connection you use to reach the Internet

Step 3: Right click on the connection and select **Properties** from the menu.



Right click on the connection and choose Properties

Step 4: The Local Area Connection Properties dialog appears. Select "Internet Protocol (TCP/IP)" and click **Properties**.

Local Area Connectio	on Properties	? ×		
General				
Connect using:	Connect using:			
B NETGEAR FA31	OTX Fast Ethernet Ar	dapter (NGRPCI)		
		<u>C</u> onfigure		
Components checked a	re used by this conn	ection:		
 ✓ ■ Client for Microsoft Networks ✓ ➡ File and Printer Sharing for Microsoft Networks ✓ Thernet Protocol (TCP/IP) 				
Install	<u>U</u> ninstall	P <u>r</u> operties		
Description				
Transmission Control Protocol/Internet Protocol. The default wide area network protocol that provides communication across diverse interconnected networks.				
Sho <u>w</u> icon in taskbar when connected				
		OK Cancel		

Select "Internet Protocol (TCP/IP)" and click **Properties**

Step 5: Write down the values for "IP Address," "Subnet Mask," "Default Gateway" and the "DNS servers" in the chart on page 34.

Internet Protocol (TCP/IP) Prope	rties <u>?X</u>		
General			
You can get IP settings assigned automatically if your network supports this capability. Otherwise, you need to ask your network administrator for the appropriate IP settings.			
O <u>O</u> btain an IP address automatical <u>l</u>	y		
□ Use the following IP address: —			
<u>I</u> P address:	192.168.5.37		
S <u>u</u> bnet mask:	255 . 255 . 255 . 0		
Default gateway:	192.168.5.1		
C Obtain DNS server address autom	natically		
─● Use the following DNS server add	Iresses:		
Preferred DNS server:	192 . 168 . 168 . 37		
<u>A</u> lternate DNS server:	192 . 168 . 168 . 39		
	Ad <u>v</u> anced		
Cancel			

Write down the "IP Address," "Subnet Mask," "Default Gateway," and the DNS servers

Step 6: Select "Obtain an IP address automatically" on this dialog. Also select "Obtain DNS server address automatically" on this dialog.



Step 7: Click **OK** to close the **TCP/IP Properties** dialog. Click **OK** to close the **Local Area Connection Properties** dialog.

You will need to restart your computer before proceeding to configure the Pivio Firewall.

Macintosh configuration

Use this procedure for computers running the Macintosh OS Version 8 or newer.



Step 1: Open the **Control Panel** on the **Apple** menu and choose the **TCP/IP** item.

File Edit View Special 🗊 Help About This Computer AirPort 🛞 Apple DVD Player 🔊 Apple System Profiler Calculator 🗟 Chooser 🖹 Control Panels Aladdin Compression™ Ľ 🚺 Favorites Appearance Apple Menu Options 🚾 FaxStatus AppleTalk 📕 Key Caps ColorSync 🖳 Network Browser Configuration Manager ouicken.com 🥶 **Control Strip** Recent Applications Date & Time Recent Documents DialAssist Energy Saver 🛐 Recent Servers Extensions Manager 📑 Remote Access Status File Exchange 🕞 Scrapbook File Sharing 🎤 Sherlock 2 File Synchronization 🥪 Stickies General Controls Internet lomega Drive Options Keyboard Keychain Access Launcher Location Manager MacLinkPlus Setup CW Memory Microsoft Office Manager Modem Monitors Mouse Numbers QuickTime™ Settings SETI@home Software Update Sound Speech Startup Disk TCP/IP Text True Finder Integration™ Web Sharing

Choose the TCP/IP control panel

Step 2: Write down the values shown in the TCP/IP dialog window in the chart on page 34.

The **Router address** is another name for **Gateway**. The **Name server addr** goes in the **DNS Servers** listing.

	TCP/IP (Default)
Connect vi	a: Ethernet built-in
Configure	e: Manually
IP Addres	s: 192.168.5.37
Subnet mas	<: 255.255.255.0
Router address	5: 192.168.5.1
	Search domains :
Name server addr	.: 192.168.168.37 192.168.168.39
0	
L	

Write down the values shown in your dialog

Step 3: Click on the arrows on the right of the **Configure** list box and choose "Using DHCP Server."



Choose "Using DHCP Server"

Step 4: The dialog shown in the following figure will appear. You do not need to enter anything for "DHCP Client ID."

	TCP/IP (Default)	E
Connect via: Setur	Ethernet built-in	
Configure :	Using DHCP Server	
DHCP Client ID :		
IP Address:	< will be supplied by server >	
Subnet mask :	\langle will be supplied by server \rangle	
Router address:	< will be supplied by server >	
Name server addr.:	< will be supplied by server >	Search domains :
0		

You do not need to enter anything on this dialog

Step 5: Choose **Close** from the **File** menu to close this dialog.

When prompted to save your changes, click on **Save**.

File	Edit	Help	
Close ೫W			
Configurations		жκ	
Get Info		жI	
Ģι	uit		жφ

Choose "Close" to end this process

You need to restart your Macintosh before proceeding to configure the Pivio Firewall.

Linux configuration

Use the following procedure if you are running Linux.

Step 1 Record your current settings

Use "netstat -ni", "netstat -nr" and "ifconfig" to determine the interfaces, routing and addresses.

First, you should find the available interfaces:

# nets	stat -1	ni									
Kernel	Inte	rface	table								
Iface	MTU	Met	RX-OK	RX-ERR	RX-DRP	RX-OVR	TX-OK	TX-ERR	TX-DRP	TX-OVF	۲ Flg
eth0	1500	0	521478	0	0	0	626019	0	0	0 BRU	
lo	16192	0	92498	0	0	0	92498	0	0	0 LRU	
#											

In this example, there are two interfaces, the loopback (lo) and the ethernet (eth0). The ethernet (eth0) is the one to use.

Second, look up the default route:

# netstat -nr							
Kernel IP routin	ng table						
Destination	Gateway	Genmask	Flags	MSS	Window	irtt	Iface
255.255.255.255	0.0.0.0	255.255.255.255	UH	40	0	0	eth0
192.168.1.0	0.0.0.0	255.255.255.0	U	40	0	0	eth0
0.0.0.0	192.168.1.1	0.0.0.0	UG	40	0	0	eth0
#							

The default route (destination 0.0.0.) towards the IP 192.168.1.1 is the "gateway." The other entries are a forced broadcast out the device eth0 (destination 255.255.255) and a "connected" network (destination 192.168.1.0).

Finally, obtain the IP address for eth0:

```
# ifconfig eth0
eth0
         Link encap:Ethernet HWaddr 00:50:C2:08:50:01
         inet addr:192.168.1.5 Bcast:192.168.1.255 Mask:255.255.255.0
         UP BROADCAST RUNNING MULTICAST MTU:1500 Metric:1
         RX packets:523211 errors:0 dropped:0 overruns:0 frame:0
         TX packets:627431 errors:0 dropped:0 overruns:0 carrier:0
         collisions:3561 txqueuelen:100
         Interrupt:10 Base address:0xe800
#
            In this example, the address (inet addr) is 192.168.1.5 and the
            netmask is 255.255.255.0 (Mask).
   Step 2
            Set your IP address to 172.30.192.2 and your default gateway to
            172.30.192.1
            First make sure you have "root" access:
              % S11
              Password: <root password>
            Then run if config to set the new IP address. Do not do this
            remotely, as you may lose network access to the machine:
```

ifconfig eth0 172.30.192.2 netmask 255.255.255.0

Add the default route:

route add -net default gw 172.30.192.1

Step 3 You will want to also update your startup files to set the correct address on boot up. This is distribution dependent:

redhat

change the settings in /etc/sysconfig/network-scripts/ ifcfg-eth0

DEVICE=eth0 BOOTPROTO=static BROADCAST=172.30.192.255 IPADDR=172.30.192.2 NETMASK=255.255.255.0 NETWORK=172.30.192.0 ONBOOT=yes

change /etc/sysconfig/network:

NETWORKING=yes HOSTNAME=mylinuxbox GATEWAY=172.30.192.1

debian

change the file /etc/init.d/network

```
#! /bin/sh
ifconfig lo 127.0.0.1
route add -net 127.0.0.0
IPADDR=172.30.192.2
NETMASK=255.255.255.0
NETWORK=172.30.192.0
BROADCAST=172.30.192.255
GATEWAY=172.30.192.1
ifconfig eth0 ${IPADDR} netmask ${NETMASK} broadcast ${BROADCAST}
```

Other Linux implementations may vary. Also you may need to update /etc/hosts and /etc/networks depending on your distribution.

Step 4 Set your DNS server to 172.30.192.1 (optional, but recommended).

edit /etc/resolv.conf and add a line that says:

nameserver 172.30.192.1

This is optional, but recommended. You should add it in, and then remove it once the Pivio Firewall is fully configured.

Using Linux configured for DHCP

Under some conditions, you may want to configure Linux for DHCP. If you do so with Red Hat Linux, you need to make sure that you manually provide a domain server name. If you do not, Red Hat Linux will hang when it boots.

To provide a domain server name, edit /etc/resolv.conf and add a domain name for your LAN.

Configuring the Pivio Firewall

You configure the Pivio Firewall using your Internet browser.

Step 1: Launch your Internet browser.

If the configuration page doesn't appear, type in **config.pivio.com**.



Note

If you receive an error message when you type in **config.pivio.com**, type in **172.30.192.1** (this is the IP address of the Pivio Firewall). This usually indicates a problem with your Domain Name Server (DNS) configuration, which you will need to solve before connecting to the Internet.

🕯 Initi	ial Cor	nfigurat	ion - Mi	crosoft Ir	nternet Explorer					- 🗆 ×			
File	Edit	View	Favorit	es Tools	: Help					*			
Ρ	S by	ECURE Cross	BROAD port Sy	BAND. stems	STATUS	CONNECTIVITY	SETTINGS	SERVICES	LOG OUT	-			
				Welco Thank yo compan	ome ou for purchasing ion for high-spec	g <i>Pivio</i> by Crossport Syster ad Internet access.	ns, Inc., a simple and	l secure					
	First Steps One of the first things you need to do with Pivio is to set it up to work with your personal computer or network. Pivio will guide you through the setup process one step at a time. OK												
					@ Cop	yright 2000, Crossport Systems, li	no. All rights reserved.			×			

Use your browser to configure the Pivio Firewall



Note

Although this User's Guide shows screen shots from Internet Explorer and Windows 98, you can use any browser and operating system to configure the Pivio Firewall. You only need to configure the firewall once from any computer on your network. Step 2: A screen appears asking you to choose the type of connection you want to use. Make sure **Static IP** is selected and click **Next**.



Make sure "Static IP" is selected

Step 3: On the next page, enter your *IP address, Subnet Mask, Gateway*, and DNS addresses (from the chart on page 34).

t Configu	ration - Mic	rosoft Interne	t Explorer				
lit View	Favorites	Tools Help					
							*
i V							
SECURE by Cross	BROADBAN	ID. ms					-
	Sta	tic Configi	uration				
	Тос	omplete your ii	nitial configuration for Pivi	o, please enter the	information requested		
	belo whe	w. This inform	ation was provided to you ir computer's settings fro	by your ISP, and yo mits Static IP ontio	u may have written it down		
		in onlinging you	si compator o counigo no	in no orano in' opuo			
		IP Addre	ess:	DNS 1:			
		Subnet Ma	isk: 255.255.255.0	*DNS 2:			
		Gatew	vanc	4DNS 3*			
		outor		tertional	I		
				opuonai		J	
			ОК	Help			
							-
	R Configu R View	E Configuration – Mic k View Favorkes SECURE BROADBAN by Crossport Syste Sta To c beio when L	E Configuration - Microsoft Internet k View Favorites Tools Help V I O O SECURE BROADBAND. by Crossport Systems Static Configu To complete your I below. This inform when changing you IP Addre Subnet Ma Gatev	E Configuration - Microsoft Internet Explorer		Reverses Tools Help Static Configuration To complete your initial configuration for Pivio, please enter the information requested below. This information was provided to you by your ISP, and you may have written it down when changing your computer's settings from its Static IP options 1 IP Address: DNS 1: Subnet Mask: 255.255.255.0 OK Help	R View Favorites Tools Help Image: Consequence of the second se

Enter your IP address, Subnet mask, Gateway, and DNS addresses

The Pivio Firewall will fill in the most common Subnet mask. If yours is different, delete the suggested one and type in your Subnet.

Configuration complete

The Configuration Complete page indicates that the Pivio Firewall found your ISP and obtained an IP address.



The Pivio Firewall is correctly configured

Set up your password

The next step is to create a user account and password for the Pivio Firewall. Once created, this account and password will be used whenever you want to change the Pivio Firewall's configuration.

Step 1: After the **Configuration Complete** screen appears as shown on the previous page, click **Next**.

The **Creating the Administrative Account** screen appears.

🎒 Acco	unt S	etup - I	Microsoft	Interne	Explorer					
File	Edit	View	Favorites	Tools	Help					
Ρ		V)	STATUS	CONNECTIVITY	SETTINGS	SERVICES	LOG OUT	
	by	Cross	port Syst	ems						
			C Th the Pli (A let up	reating e first st ose to wi case ent passwo ters and per and	g the Admir ap is creating an nom you provide er your passwo rd must be betw punctuation ma lower case lette	nistrative Account a doministrative account (f e your password, the abilit rd, then enter it again for c veen 4 and 8 characters in arks. It is also case-sensit rts.)	or Pivio. This will allow y to reconfigure this de onfirmation. length. It may include we, so take care wher	ryou, and evice. I numbers, I typing in		
					U P C	isername: 'assword: confirm: Next Hel	p			
										Ŧ

Use this screen to define an account and password

Step 2: Type in a one to eight character name for the account.

There is only one account per Pivio Firewall. When you choose a different user name, you are renaming the one account in the firewall.

Step 3: Choose a four to eight character password, and enter it in the **Password** field.

Your password may include numbers, letters and punctuation marks. It is also case-sensitive, so "password" is different from "PassWord."

Step 4: Confirm your password by typing it again in the **Confirm** field.



Note

You must enter a password. You cannot create an account without a password.

Step 5: Click Next.

Your password for the Pivio Firewall is now set. You'll need your password each time you configure the Pivio Firewall. Please make a note of it and keep it in a safe place.

Acco	unt S	etup - M	Microsoft Interne	Explorer	
File	Edit	View	Favorites Tools	Help	1
Ρ	SE by	CURE	BROADBAND.		*
			Accoun Your pass on the Log	t Setup word has been set and an administrative account has been created. Please click in button below to register Pivio and enable Pivio's advanced security services.	
				Log In	

You now have a working user name and password



Caution

The password can be reset by resetting the Pivio Firewall. If someone has access to the firewall, they can simply reset the device to change the password. If you need a high level of physical security, you should lock up the Pivio Firewall.

- Step 6: Click the **Log In** button to continue configuration.
- Step 7: When prompted to log in, type your user name and enter your password.

inter Netv	vork Passwor	d ?×
? >	Please type yo	ur user name and password.
8	Site:	config.pivio.com
	Realm	Crossport/2000
	<u>U</u> ser Name	
	<u>P</u> assword	
	\Box Save this p	password in your password list
		OK Cancel

Enter your account information to continue configuring the Pivio Firewall

Registering your Pivio Firewall

Now that your Pivio Firewall is configured and your user account set up, the next step is to enter registration information. This information is securely transmitted to Crossport Systems. You can also set up a billing account and sign up for Pivio Services.

Step 1: After you log into the Pivio Firewall, a screen appears asking you for registration information. Fill out the fields on this screen.

Note that fields marked with a red asterisk (*) must be filled out before the Pivio Firewall will accept the registration information.

🗿 Pivio Services Registration - Microsoft Internet Explorer	_ 8 ×
Lee Lat View Fayontes Lools Help	
Back Forward Stop Refresh Home Search Favorites History Mail Print Edit Discuss	
Address 🙋 http://config.crossport.com/cgi-bin/go2config	Links + 3
DIVIO STATUS CONNECTIVITY SETTINGS SERVICES LOG OUT	
SECURE BROADBAND.	
by crossport systems	
	l f
Registration	
Fill out the registration information to begin getting update notices.	
Customer Number, page	
Serial#*:	
Title*: Mr. 💌 Phone*:	
Firstname*: Fax:	
Lastname": Email*:	
Company*:	
Address 1*:	
Address 2:	
City*: State*: Choose One ▼ Zip*:	
Country*: Choose One Privacy Policy	
Save Cancel Help	
21 Done	internet

Fill out the fields on this form

Step 2: Click **Save** to save the information.

Step 3: You are now prompted to enter your billing information for Pivio services.

Note that fields marked with a red asterisk (*) must be filled out before the Pivio Firewall will accept the billing information.

Pivio Services Registration - Microsoft Internet Explor	61											
Elle Edit View Fgronites Iools Help	. ea est ⊡t. /a. ≡f											
Back Forward Stop Refresh Home Seam	ch Favorites History Mail Print Edit	Discuss										
Address 🙋 http://config.crossport.com/cgi-bin/gc2config			Links @ Best of the Web @ Channel Guide									
STATUS C	ONNECTIVITY SETTINGS SE	RVICES LOG OUT										
	Services Billing]										
	Customer Number: none Serial Number: 01200000104	Customer Number: none Serial Number: 01200000104										
	Billing contact:	PL										
	Title": Mr. 💌 Firstname": Joe	Phone*: 425-576-8382 Fax: 425-576-9953										
	Lastname*: Smith Company*: Crossport Systems	Email*: Joes@crossport.com										
	Address1*: 10940 NE 33rd Place											
	Address2: Suite 101 City*: Bellevue	State*: WA 💌										
	Zip*: 98004	Country*: USA										
	Frequency: Monthly	type: Select Card Type M Card										
	Method: Invoice	Name: Card #										
	If using a credit card, enter the credit card billing address above.	Exp:										
		Private Policy	1									
		🗟 Save Cancel Help										
Done			😰 Internet									

Fill out the fields on the **Services Billing** screen

Step 4: Click **Save** to save this information.

Step 5: You will now see a screen that lets you edit your registration and billing information.

If the information is correct, click **Next**.

	Customer N	umber: 17096				
	Serial Numbe	r: 01200000104				
Registra	tion Confirmation	Billing Cont	<u>Firmation</u>			
Name	Program Manager	Billing Contact:				
Company:	Crossport Systems	Name:	Joe Smith			
Address:	10940 NE 33rd Place, Suite 101	Company:	Crossport Systems			
	Bellevue WA, 98004	Address:	10940 NE 33rd Place, Suite 101			
Di	USA 405 576 0200		Bellevue, WA, 98004			
Fride.	425-576-0052		USA			
Fax. Email	42J-J70-99J5	Email	kevins@crossport.com			
Eman.	Revins@crossport.com	Phone:	425-576-8382			
		Fax:	425-576-9953			
		PO#:	314159265			
		Billing Frequency:	Monthly			
		Method of payment	Invoice			
		Card Type:				
		Credit Card #:				
	Edit	Exp	4/2001			
			Edit			

You can edit your registration and billing information on this screen

Step 6: The main Services screen now appears. This screen lets you subscribe to Pivio Services, and receive information about each service. You can also view and change your registration and billing information.

Pivio Ser	vices Su	mmary - M	icrosoft l	nternet E	xplore	er												_ 8 >
<u>F</u> ile <u>E</u> dit	⊻iew	F <u>a</u> vorites	<u>I</u> ools <u>I</u>	<u>H</u> elp														
⇔ • Back •	→ Forward	- 🔊	🕼 Refrest	Home	e Se	🧟 🗍 earch Fav	orites Hi	3 story	Rail	🎒 Print	Edit	• Discuss						
uddress 🦉	http://co	nfig.crosspo	rt.com/cgi-	bin/go2cor	nfig?ac	tion=tab_se	elector&tab	=services	_summa	IY.							•]	Links 🕠
	Crossp	RCADBANA Syste		mary	S Upd	CONNI iate SUM Regis Billing Stanc Coni Web Web Traff	ECTIVI IDS MARY tration J: sion Der nection Page B ic Analy	TY Anti- : : : : : : : : : : : : : : : : : : :	SETT Virus Syster ng J	Sites	SE Conr View View	RVICES	LCC	DG OUT				
												H	lelp					
																Inter	net	_

Use the Services page to subscribe to Pivio Services

Step 7: To complete installation, restart your browser. You do not need to reboot your computer.



Important!

Make sure you exit your browser and start it again.

You are now ready to test the Pivio Firewall to verify it is working, as described on the next page.

Testing your configuration

Use the following procedure to verify that the Pivio Firewall is configured correctly and is working. If you do not get the expected results, please refer to *The Pivio Firewall Troubleshooting Guide*, for information on how to locate the problem.

- Step 1: Launch your Internet browser.
- Step 2: Type www.crossport.com in your browser's address window to navigate to the Crossport Systems site.
- Step 3: Make sure that you can view various pages at the site.